HEALTH PROFESSIONALS

STRESS MANAGEMENT & RESILIENCE BUILDING

A STRATEGIC INVESTMENT

TRAINING PROGRAMME

Table of **CONTENTS**

O1 About Us

O2 The Motivation for Training

O3 The Learning Objectives

04 The Course Content

O5 The Course Structure

O6 Assessments and Certifications

07 | Post Training Support

O8 Course Investment Options

O9 Bio-Mastery's Return on Investment (ROI)

10 Contact Us



About Us

Introduction

With over 17 years of dedicated experience, Bio-Mastery for Business (Pty) Ltd stands as a leading provider of stress management and resilience training. Our programmes are crafted to deliver real, lasting results - no quick fixes, no shortcuts! We focus on empowering individuals, teams, and organisations to achieve sustained, measurable improvements in performance.

Our Philosophy

Bio-Mastery views mastering stress and building resilience as critical for sustainable high performance in the modern world. We reject quick fixes in favour of an integrative approach that promotes sustainable emotional resilience and mental clarity. Our mission is to create a lasting, meaningful impact by equipping health professionals and organisations with the skills and knowledge needed to thrive amidst today's growing turbulence and the challenges of the future.

CPD POINTS

Health Professions Council of South Africa (HPCSA)

Health professionals registered with the Health Professions Council of South Africa (HPCSA) are eligible to earn both Clinical and Ethics Continuing Professional Development (CPD) points.



Vision for the Future

Our vision is to create a world where professionals are equipped with the resilience, emotional intelligence and mental mastery necessary to thrive in any business environment, fostering sustainable highperformance individuals, teams and organisations in times of increasing turbulence.









THE MOTIVATION FOR TRAINING

STRESS MANAGEMENT & RESILIENCE BUILDING

Equip your health profesionals with the mental and emotional mastery needed to guide themselves, their teams and the company towards sustainable success in the 21st century.

Mental Mastery Matters

Modern healthcare settings demand high-performing professionals and teams capable of seamlessly functioning within hyper-synchronised workflows.

These workflows have emerged due to the exponential rise in complexity within healthcare systems, driven by technological advancements and evolving patient needs. Such environments leave no room for anything less than full engagement and intense focus, requiring healthcare professionals to sustain peak mental and emotional performance consistently.

Without this capability, individuals, teams, and organisations risk losing their ability to adapt quickly and effectively to the challenges of both the present and the rapidly evolving demands still to come in the healthcare landscape.



The strength of a leader is not in their ability to endure stress, but in their ability to manage it, build resilience, and lead others to do the same.
Without this, even the most talented will eventually fail.

Howard Schultz, former CEO of Starbucks



Resilience is not about being invulnerable to stress. It's about knowing how to recover, adapt, and thrive under pressure. Leaders who fail to recognize this will be left behind.

Arianna Huffington, founder of Thrive Global



Bio-Mastery

THE LEARNING OBJECTIVES

To equip health professionals with the skills and knowledge needed to sustainably deliver optimum healthcare.

High-Performance Professionals

Master mental and emotional stability in times of turbulence.

At the conclusion of the training, health professionals will have a comprehensive understanding of the psychosocial and neurological dynamics of stress and resilience. They will have acquired the essential skills and insights needed to master their stress and cultivate their capacity to induce states of thriving, especially in times of hyper turbulence.

High-Performance Teams

Develop and sustain high performance teams in times of turbulence.

On completion of the training, health professionals will have a thorough understanding of the unique challenges faced by 21st-century high-performance teams, especially during intense turbulence, and the strategies, tactical, and operational requirements to develop and sustain their high performance.

The conditions we are

The conditions we are preparing for are unlike anything we've seen. The future of work will demand that leaders evolve their mental toughness and adaptability.

Arianna Huffington, founder of Thrive Global

Sustainable Organisations

Develop and maintain sustainable organisations in times of turbulence.

By the end of the training, health professionals will gain a profound understanding of the 21st-century organisational ecosystem.

They will also be equipped to anticipate and address the structural shifts required for companies to adapt to the rapid and ongoing impact of emerging technologies in the near and intermediate future.





THE COURSE CONTENT

The course comprises three sections: the first is designed to lay the foundation, the second focuses on developing the skills, and the third emphasises applying what has been learned to achieve real-world impact.

Section One - Preparatory

Section One acts as the foundational stage, equipping health professionals with a clear understanding of the scope and importance of their training journey. It introduces key concepts, including the changing landscape of modern health professions industory and the historical context of stress, providing valuable insights into the origins of today's challenges.

Section Two - Practical

Section Two forms the practical core of the training, where health professionals gain the essential skills and concepts required to manage stress effectively and enhance their ability to achieve states of thriving.

Section Three - Applied

Section Three represents the culmination of the training, integrating all the knowledge and skills developed in the earlier sections. This phase emphasises the practical application of these insights to shape and build high-performing individuals, teams, and organisations capable of thriving in an environment of continuous turbulence and change.





The key to success is clarity of focus and clarity of purpose. To maintain it, leaders must master stress and build resilience to drive their teams forward in difficult times.

Mary Barra, Chair & CEO of General Motors

56

You need the right people with you, not the best people. Even with the right team, the stress can be enormous, so maintaining resilience is essential for any leader.

Jack Ma, Co-Founder of Alibaba

Bio-Mastery

THE COURSE STRUCTURE

The course structure is designed to be online and geoneutral, enabling participants to engage from anywhere in the world. This flexible approach ensures that health professionals can access the training regardless of location, making it convenient for diverse, global participation.

Course Duration

The Bio-Mastery Foundation Training programme is an online, instructor-led course conducted over a **30-week period** comprising a total of **135 contact hours**:

- Participants are required to attend weekly 1.5-hour live, instructor-led online tutorials, where they engage in real-time discussions and learning with peers and coaches, amounting to a total of 45 contact hours.
- Participants are required to engage in 3 hours of prescribed weekly activities, including video viewing, reading, quizzes and skill development exercises totalling 90 contact hours.

Resources and Materials

The self-paced learning resources and materials, accessible through the learning management platform, include:

• **Training Videos:** Detailed training video recordings that offer in-depth knowledge and instructional guidance for skills development.

 Written Course Material: Reading materials that offer supplementary in-depth knowledge and instructional support for skills development.

Weekly Course Content Quizzes:
 Assessments are structured to facilitate the trainee's self-evaluation, enhancing their learning process. These short quizzes are included to assess participants' understanding and retention of the weekly topics.

• **Communications:** Communications are done via email and WhatsApp.



Being able to stay calm, especially when others are freaking out, is a leadership trait that is critical to success.

Reed Hastings, Co-Founder of Netflix





ASSESSMENTS AND CERTIFICATIONS

Assessments provide participants with valuable feedback, helping them identify strengths and areas for improvement. They also ensure that learning objectives are met, supporting long-term skill development and mastery.

Assessments

Participants are required to complete an open-book, online summative assessment within two months after the conclusion of their training programme. This assessment allows them to demonstrate their understanding and application of key concepts covered during the course.

Resources and Materials

Upon successful completion, participants will be awarded a Certificate of Knowledge Competence, recognising their mastery of the subject matter and their readiness to apply it in a professional setting.





The heart and soul of a company is creativity and innovation. But you cannot maintain that spirit without a leader who understands how to manage stress and stay resilient.

Bob Iger, Chairman of Disney

Stress kills more people than anything else. The ability to manage it and stay resilient is key.
Anyone who thinks resilience is for the weak has probably never really been tested.

Mark Cuban, Owner of the NBA's Dallas Mavericks (Entrepreneur and Investor)

Bio-Mastery

POST TRAINING SUPPORT

As health professionals navigate real-world challenges and rapidly changing healthcare environments, continuous support and guidance are essential to help them adapt to emerging demands and sustain their resilience.

Alumni Community

Upon completing the programme, participants gain access to the Bio-Mastery community:

- Exclusive Networking Opportunities: Connect with a diverse group of accomplished professionals and leaders from various industries.
- Ongoing Mentorship and Support: Access to continued guidance from Bio- Mastery coaches and peers to sustain personal and professional growth.
- **Lifelong Learning:** Invitations to advanced workshops, seminars, and webinars on cutting-edge topics and leadership strategies.
- **Resource Sharing:** Gain access to exclusive resources, research materials, and tools to enhance leadership and organisational performance.
- Collaboration Opportunities: Collaborate with fellow alumni on projects, initiatives, and innovations, leveraging the community's collective expertise.
- **Leadership Development:** Continued development through regular updates on new techniques, frameworks, and best practices.
- Early Access to New Programmes: Be the first to know about and participate in new Bio-Mastery programmes and initiatives.
- Alumni Events: Invitations to exclusive networking events, reunions, and professional gatherings tailored to alumni.
- Recognition and Credibility: Being part of a prestigious alumni network that recognises leaders dedicated to mastering stress, resilience, and high performance.
- Peer Support System: A strong support network where alumni can share challenges, insights, and solutions with one another.
- Professional Visibility: Opportunities for increased visibility and influence within the Bio-Mastery community and related industries.

Leadership is a

Leadership is a marathon, not a sprint. Resilience is the energy you need to make it to the end, and it's essential for survival in business.

Marissa Mayer, Former Yahoo CEO

36

Mental toughness is not about avoiding hard situations. It's about building the resilience to push through, which is what separates good leaders from great ones.

Tim Cook, CEO of Apple Inc.



COURSE INVESTMENT OPTIONS

Our pricing structure is designed to ensure value while supporting an optimal learning experience – whether for a single trainee or an entire group. All prices are available on request.

Executive Leadership

Create the Leader

Fee Sliding Scale

- 1-5 trainees: Standard full fee applies
- 6-10 trainees: Discounted group rate (Tier 1)
- 10+ trainees: No further discount (Tier 1 rate maintained)

Company-wide roll-out

Create the Culture

Fee Sliding Scale

- 1-10 trainees: Standard full fee applies
- 11-20 trainees: Discounted group rate (Tier 1)
- 21-30 trainees: Discounted group rate (Tier 2)
- 31+ trainees: No further discount (Tier 2 rate maintained)

Single Professional

Invest in your Mental Health

Standard full fee

 A single professional registering independently: Standard full fee applies.



Being an entrepreneur is about managing stress and uncertainty. You can't run a business, or your life, without resilience.

Larry Page, Co-Founder of Google/Alphabet

66

If you can't handle stress, you can't lead. Resilience is what keeps you going when everything else tells you to stop.

Meg Whitman, Former CEO of Hewlett Packard and eBay



BIO-MASTERY'S RETURN ON INVESTMENT (ROI)

Bio-Mastery has gained recognition as a premier training programme for managing stress and building resilience across entire organisations, providing a clear path for aligning culture from top to bottom.

Improved Stress Management Techniques for Immediate Impact

Equipped with practical, real-time tools for managing stress, health professionals can proactively handle stressors before they impact performance. This culture of proactive stress management fosters a resilient workforce less prone to burnout and absenteeism, saving costs on healthcare and productivity losses.

Capacity to Induce Thriving States for Peak Performance

By building skills to not only reduce stress but actively enter states of thriving, health professionals elevate their own productivity and that of their teams, enhancing overall capacity for high-impact results.

Informed Decision-Making through Neuroscientific Insight

Understanding the neuroscience of stress and resilience helps health professionals enhance cognitive function and emotional regulation. This improved insight enables more effective communication and rational decision-making, directly supporting team performance and organisational outcomes.

Enhanced Individual and Team Performance

By developing personal resilience and emotional agility, health professionals can maintain composure and adapt under pressure, leading to better decision-making and productivity. This increase in individual performance directly supports team dynamics, resulting in more cohesive and effective teams capable of sustaining high performance.

Business Sustainability and Competitive Adaptability

Building resilience and adaptability across the organisation enhances its capacity to pivot strategically in response to market shifts. This investment in a workforce prepared for continuous change supports long-term continuity, strengthens stakeholder trust, and secures the company's competitive position in evolving health industry environments.



Leaders who dismiss mental resilience as a 'soft skill' will quickly find themselves obsolete in a world that demands more than just intelligence and hard work.

Satya Nadella, CEO of Microsoft





Contact Us

GET EVERYONE ON THE HIGH PERFORMANCE **SPECTRUM**

Create a culture of thriving by developing sustainable stress management and resilience building skills.

Protect careers, productivity and profits.

- 083 702 5555
- info@bio-mastery.com
- www.bio-mastery.com

